

CHANGE: PERSONAL DETAILS INTEGRATION WITH DEPARTMENT OF HOME AFFAIRS (effective 17 September 2020)

DOHA records are recognised as the most accurate, true reflection of members' personal details.

The GPAA's development strategy is to use this data (amongst others) in achieving its objective of maintaining clean data.

Current stats show that cases fail BPA for printing and manual processing – the year to date stats shows BPA fails as follows; Marital status 16%, Divorce status 13% and DOHA mismatches 8%.

Implementing this change will mean that such cases will no longer fail BPA; cases will no longer be printed for Retirements less than 10 years, Discharges and Resignations (including transfers).

This is expected to increase the volume of automated throughput on BPA.

Note that DOHA only holds SA citizens' data who hold a valid ID/registration documents/records.

The following steps outline the possible change impact for our employers,

a) South African Citizens

- When a case is captured, the member's personal details (First names, Surname, Title, Initials, Maiden name, Identity number, Marital status, Divorce date, Date of Birth and Gender) - as recorded at DOHA is retrieved and populated in the related fields on PCM.
- Once updated on PCM, these fields will be blocked and won't allow the **Capturer** to make any changes.
- Only the member's Title, Marital status and Date of Divorce will be open for the **Capturer** to change.
- This information will update the mainframe, but the mainframe functions have not been blocked.

b) Non-South African Citizens

- All the relevant personal details fields will be open for the Capturer to update/change for all passport holders.
- Once captured, this information will update GPAA's mainframe system; but the mainframe functions have not been blocked.

Impacts on employer capture process

- a) Once the Capturer selects a member in the capture process, PCM will retrieve the member's personal details from DOHA.

- b) Employer Capturers will not be allowed to change any details retrieved from DOHA; except for the member's title, marital status and divorce date – all other fields will be greyed out to the Employer Capturer
- c) Should the Employer Capturer have personal details of the member that is different to what DOHA is populating on PCM; the member should be advised to approach DOHA to correct their details. This case should remain with the employer until such time that the data is corrected.