Dear Portal Users

In order to improve the level of security of the GEPF Online Portal, the password rules have been updated for those who make use of the system (users).

For this reason, the following password changes will be put into practice on 13 January 2015:

1. Passwords must be at least eight characters long.
2. Passwords must have at least one number in them (0 to 9).
3. Users are not allowed to use a password more than once.
4. Passwords will expire every 30 days and so users will need to change their passwords every 30 days. If the passwords are not changed, users will not be able to login to the system and will have to request that their password is reset.
5. If a user tries to login more than three times in one day and fails, the users account will be locked.
6. Users must type in their old password when they are changing or updating their password.
7. If a user requests a reset of his or her password, the user must access the system and change his or her password within five days of the reset.
8. Users will need to reset their password when they next login after their password has been reset. The reason for this is to make sure that users are forced to change their password after their password has been reset (so that users do not continue using the automatically generated password).